How Does It Work?

Specialists determine the nature of the

concern, identify specific problems, and

provide immediate assistance by using our

statewide directory. The directory contains

an up-to-date listing of agencies and

specialized programs that provide services

to people with disabilities in Nebraska.

The directory contains the name, address,

phone numbers, contact person, hours of

operation, specific disabilities served, eligibility

requirements, current fees, and direct

services available. Direct service listings in

the directory include information on:

• Accessibility

• Financial Assistance

• Transportation

• Residential

• Adaptive Equipment

• Counseling

• Recreation

• Support Groups

• Training and Education

• Treatment and Therapy

• Advocacy Programs

• Basic Information on Disabilities

• Employment Counseling

• Emergency Relief

Search the directory at:

www.cap.nebraska.gov

HOTLINE FOR

DISABILITY SERVICES

CLIENT ASSISTANCE

PROGRAM

CLIENT

ASSISTANCE

PROGRAM

HOTLINE FOR

DISABILITY

SERVICES

800.742.7594

402.471.0801 V/TTY

EMAIL:

cap.info@nebraska.gov

LOCATED AT:

301 Centennial Mall South

P.O. Box 94987

Lincoln, Nebraska 68509

www.cap.nebraska.gov

It is the policy of the Nebraska Department of

Education not to discriminate on the basis of gender,

disability, race, color, religion, marital status, age,

national origin or genetic information in its education

programs, administration, policies, employment or

other agency programs.

The Nebraska Client Assistance Program receives

100 percent of its funding from a US Department

of Education grant. The total amount of grant funds

awarded for FFY 2019 were $131,917.

**This brochure is also available on computer disc,**

**braille or large print formats upon request.**

10/2018

*The Nebraska*

Client Assistance

Program (CAP)

is a free service to help you find solutions

if you have any questions or concerns

regarding your services from:

• Nebraska VR (Vocational Rehabilitation),

• Nebraska Commission for the Blind and

Visually Impaired (NCBVI),

• Centers for Independent Living,

• Omaha Tribe VR Program.

CAP Can:

• Advise you of benefits available

under the Rehabilitation Act.

• Provide information about Title I of the

Americans with Disabilities Act.

• Assist and advocate for you during an

appeal process and in relationships with

agencies providing services under the

Rehabilitation Act.

• Help you communicate concerns to

your counselor.

• Help resolve your concerns if you

disagree with a decision.

• Help you understand agency rules,

regulations and procedures.

• Protect your rights under the Federal

Rehabilitation Act.

You Have a Right to:

• Make informed choices about your

job goal, objectives, services, service

providers and ways of getting services.

• Be a full partner in the development

of your rehabilitation program.

• Have a parent, family member, guardian,

advocate, or an authorized person

help develop your rehabilitation program

if you want or need their support.

• Receive services in competitive integrated

settings to the maximum extent

possible.

• A review of decisions about providing

you or not providing you with services.

The Hotline for

Disability Services

is an information and referral resource for

Nebraskans with disabilities. Specialists

use our directory of reliable information

to quickly respond to disability concerns.

There is no charge for the Hotline services.

Hotline Specialists:

• Assist in identifying specific problems

and concerns.

• Identify programs and services available

to deal with problems and

concerns.

• Explain the services available.

• Advise how to contact the agencies that

can meet your needs.

Who Can Use The Hotline?

Anyone with questions or problems related

to a disability can get accurate information,

advice, and professional assistance from the

Hotline:

• Persons with disabilities can use the

Hotline to identify the right agencies

and services to assist them, and gain

access to these services.

• Families of persons with a disability

can use the Hotline to help with

concerns and problems and receive

recommendations of appropriate

services to assist families.

• Service providers can use the Hotline

to identify services available for their

clients.